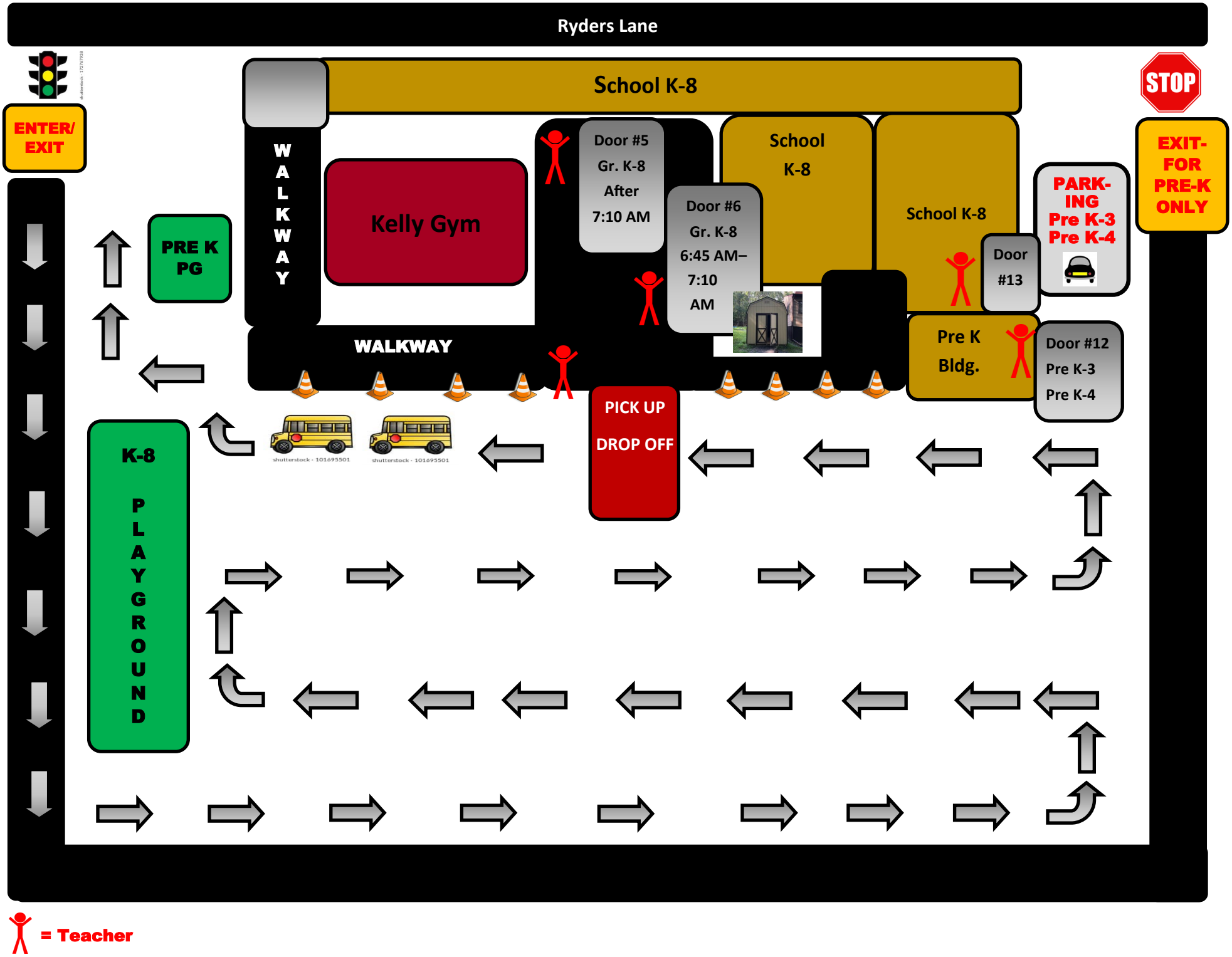Arrival Drop Off / Dismissal Pick Up